

Privacy statement

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Tripod Mobility B.V., established at Collseweg 10 (5674 TR) Nuenen (NL) and registered with the Chamber of Commerce under number 17105309, respects the privacy of website visitors, customers and partners, and processes all data confidentially and in accordance with the European Data Protection Regulation (AVG).

One of our obligations is to inform you about the processing we carry out and why. We do so in this privacy statement.

Personal data that may be processed

Tripod Mobility may process your personal data because you use the services of Tripod Mobility and/or because you provide this data to Tripod Mobility yourself when completing a form on the website.

Tripod Mobility may process the following personal data:

- Your initials, first and last name and gender
- Your address details
- Your (mobile) phone number
- Your email address
- Your IP address
- Data that is necessary for the execution of an assignment, including, for example, CBR (Dutch Driver and Vehicle Licensing Centre) Codes that are necessary for the modification to be carried out - Information about your location, device, browser settings and surfing behavior.

If you do not provide all the necessary personal data, we may not be able to (fully) perform our services.

Why Tripod Mobility needs data:

- **Entering into and executing the concluded agreement**

Tripod Mobility may use your personal data in the context of entering into an agreement of assignment and executing an agreement of assignment and delivery to you.

- **Contacting after a contact request or question**

Tripod Mobility processes your personal data that you provide yourself in order to be able to contact you if you request this by email, post or telephone or to answer questions you have asked.

- **Meeting legal obligations**

- In order to carry out **marketing activities**, including sending out newsletters
- In order to **process an application**
- In order to monitor and possibly **improve the functioning of our website** using the statistics concerning the use of our website

- **In order to optimise, improve and secure the website's operation**

General data relating to visitors of the Tripod Mobility website is recorded, including the IP address of your computer, the time of your visit and data sent by your browser. This data is used for analysis of visitor and clicking behaviour on the website in order to optimise, improve and secure the website's functioning. Tripod Mobility may share this data with third parties or third-party applications, such as Google Analytics, an analysis program offered by Google Inc. ('Google'), located at 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States.

- **Google Analytics** uses cookies to support our company in analysing the use of the website by visitors. The information generated by the cookie about your use of the website will be transmitted to and stored by Google on servers in the United States. Google uses this information to keep track of how the website is used and to compile reports on the website activity. Google may provide this information to third parties if Google is legally obliged to do so, or to the extent that these third parties process the information on behalf of Google. Google will not link your IP-address to other data held by Google. We have anonymised the IP tracking in Google Analytics. We only place these cookies with your consent. If you have not consented to the use of such cookies, they will not be placed. The information is

transferred to and stored by Google on servers in the United States. Google promises to adhere to the Privacy Shield principles and is affiliated with the Privacy Shield program of the US Department of Commerce. You can find more information about Google Analytics policies here.

- **Functional cookies**

We use functional cookies on our website, which are necessary for the proper functioning of our site. Cookies are files that are stored on your computer, for example, to distinguish users or to store items in a shopping cart. These cookies can be removed from the computer at any time via the browser settings.

- **Tracking cookies**

In addition to functional cookies, we may use tracking cookies. Tracking cookies analyse surfing behaviour and examine advertising preferences. To do so, we use external software such as a Facebook pixel. Before we make use of these tracking cookies, we first explicitly request your permission during your visit to our website. You can find this permission request in the so-called cookie notice bar at the top of the page. You are not obliged to accept these cookies to visit our website. In addition, these cookies can be deleted at any time via the computer's browser settings.

After this, permission will be requested again. You can delete personal data that is linked to your Facebook or Google account, for example, via the relevant organisations.

How long Tripod Mobility stores data

Personal data may not be stored longer than is necessary for processing. Tripod Mobility does not store your personal data longer than strictly necessary to achieve the goals for which your data is collected. Your personal data that you have entrusted to us in the context of the execution of an agreement will be stored for seven years after the completion of the assignment, with a view to a possible audit, inspection of the accounts and the statutory retention period. After this period has expired, the file will be removed and destroyed, both digitally and physically, in an activity to be carried out annually by Tripod Mobility. If no further correspondence has taken place after an initial contact and no assignment contract has arisen from it, your data will be removed in the activity to be carried out annually by Tripod Mobility. The personal data for which you have expressly given permission to process will be stored for as long as Tripod Mobility uses that data to carry out marketing activities. Should such activities be discontinued, your personal data will also be deleted for that purpose in the aforementioned annual activity to be carried out by Tripod Mobility.

You can delete cookies at any time in the browser settings of your own device.

Sharing with third parties

Tripod Mobility only shares personal data with third parties if this is strictly necessary for the execution of an agreement with you, to comply with relevant laws and regulations, or to optimise, improve and secure the operation of our website. This includes sharing information with web applications, suppliers and hosting providers that are necessary for the operation of our site and web functionalities, such as a chat feature. We will handle this data with care by sending it anonymised as much as possible and concluding a processing agreement with third parties that we use for such processing.

Personal data may also be shared with third parties when we use tracking cookies. This will only be used for our own marketing purposes and will not be shared with or sold to third parties. Above you will find more information about how we may use it and how you give permission for this.

View, change or modify data

With regard to your personal data that Tripod Mobility processes, you have the right to obtain information about our processing of this personal data, but also to view, amend or remove, limit or transfer this personal data and to object to the processing of this personal data and to refuse so-called automated decision making. In addition, you can withdraw your consent to the processing of your personal data. You can send a request by mail or email to info@tripodmobility.com. Tripod Mobility will respond to your request as soon as possible, but at the latest within four weeks.

In addition to the aforementioned rights, you can, of course, also submit a complaint to the national supervisory authority, the Dutch Data Protection Authority (AP). However, Tripod Mobility hopes that we will be able to come to a solution for any possible questions or problems.

Security

Tripod Mobility takes the protection of your data seriously and takes generally accepted industry-appropriate technical and organisational measures to prevent abuse, loss, unauthorised access, unwanted disclosure and unauthorised changes. The Tripod Mobility website uses a reliable SSL Certificate (Secure Sockets Layer) to safeguard your personal data; we regularly provide our website with automatic security scans and we use various security tools to adequately protect the website. If you are under the impression that your data is not properly secured, if there are indications of abuse, or if you would like more information about the security of personal data collected by Tripod Mobility, please contact us immediately at:

If you have any questions regarding this information, believe that there has been an abuse or if you want to submit a request under one of your rights, you can, of course, contact us.

Tripod Mobility BV

info@tripodmobility.com or contact form on www.tripodmobility.com

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Tripod Mobility reserves the right to change or supplement this Privacy Statement by amending the information on this page. If this entails any substantial changes, we will actively communicate this via our website and possibly other channels.

DISCLAIMER: The English version is a translation of the original in Dutch, for information purposes only. In case of a discrepancy, the Dutch original will prevail.